



## Customer Agreement

EDPRO Energy Group Inc. and EDPRO Leasing Inc., at 520 Sovereign Road, London, Ontario, Canada, N5V 4K4 (called EDPRO) is in the business of providing propane containers, supply, equipment and services to its customers.

EDPRO, as your propane energy solutions supplier, undertakes to provide you with best value and with the highest level of efficiency, safety, and customer service in the industry. EDPRO's personalized customer offering as mutually arranged is detailed on the reverse.

EDPRO agrees to supply propane at EDPRO's customer marketplace price at the time and place of each delivery. As a distributor, EDPRO is committed to supplying propane competitively and to adjusting the customer's price upward and downward co-incident with each fluctuation in EDPRO's wholesale supply cost.

EDPRO reserves the right to choose the size and number of the storage containers used at the customer's premises. This will ensure efficient delivery and supply availability of propane to the customer.

EDPRO, as a low cost, high quality service provider, requires that customers pay all invoices promptly, within net 15 days of invoice date.

This Agreement shall remain in force until either party gives the other 30 days notice to terminate. While this agreement is in force, EDPRO will be the customer's exclusive supplier.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
(On behalf of EDPRO)

\_\_\_\_\_  
Date

Customer Particulars	
Name _____	Name _____
Billing Address _____	Delivery Address _____
_____	_____
_____	_____
Postal Code _____	_____
_____	_____
Home Telephone No. _____	Facsimile _____
Bus. Telephone No. _____	E-Mail _____
Other _____	Other _____

# Customer Offering

## Customer Uses

Category \_\_\_\_\_ Route # \_\_\_\_\_ Sequence \_\_\_\_\_ # Days Between Delivery \_\_\_\_\_ (W) \_\_\_\_\_ (S)

Projected Annual Volume of \_\_\_\_\_ litres or \_\_\_\_\_

## Storage Containers Sale Rental Lease to Own

## Propane Supply

Marketplace Price of \_\_\_\_\_ per \_\_\_\_\_ as at \_\_\_\_\_, \_\_\_\_\_

## Equipment Sale Rental

## Services

## Special Requirements

## Legal Requirements

1. The customer agrees to pay for repair or replacement of propane storage and utilization equipment stolen, lost, damaged or destroyed while in service at the customer's premises.
2. The customer agrees to advise EDPRO immediately of any fault or defect in the propane storage and utilization equipment.
3. EDPRO will always put forth its best efforts to serve its Customers, but neither party shall be liable for failure or delay in performance of this Agreement through acts of God, strikes, labour disturbances, boycotts, unavoidable accidents, riots, wars, shortage of labour, materials or supplies, inclement weather, including snow, ice or flood and impassable road conditions and other conditions preventing delivery or for any other cause beyond control of either party. EDPRO will have no liability for special, indirect or consequential damages.
4. Manufacturer's warranty, if any, to apply to the sale of containers and equipment hereunder in lieu of any warranty from EDPRO.
5. Applicable taxes extra.
6. All cost resulting from government imposed regulatory compliance will be borne by the customer.